



MINISTRY OF EMPLOYMENT AND LABOUR RELATIONS
GHANA JOBS & SKILLS PROJECT

SOD-CUTTING AND NATIONAL LAUNCH OF CONSTRUCTION OF 16 PUBLIC EMPLOYMENT CENTRES ACROSS GHANA



JOB CREATION AND SKILLS DEVELOPMENT



07TH AUGUST 2023



AHAFO KENYASI



PROGRAM OUTLINE

1. Opening prayer - Volunteer
2. Introduction of dignitaries – Emcee
3. Welcome address and purpose of gathering – District Chief Executive, Hon. Anthony Mensah
4. Remarks by Member of Parliament – Hon. Patrick Banor
5. Remarks by Traditional Leaders
6. Remarks by Regional Minister – Hon. George Boakye
7. Musical interlude
8. Keynote address by Minister of Employment and Labour Relations – Hon. Ignatius Baffour Awuah
9. Pouring of libation by traditional leaders
10. Sod cutting and launch of Construction of PEC
11. Handing over of Kenyasi Site to Contractor
12. Closing remarks





KEYNOTE ADDRESS BY HON. IGNATIUS BAFFOUR AWUAH



HON. REGIONAL MINISTER
HON. MEMBER OF PARLIAMENT
HON. DISTRICT CHIEF EXECUTIVE
ASSEMBLY MEMBERS
OUR TRADITIONAL LEADERS
NANANOM
INVITED GUESTS
OUR FRIENDS FROM THE MEDIA
LADIES AND GENTLEMEN

Good Morning! I am delighted to be here today as we celebrate and break ground to mark the launch of yet another milestone of this NPP Government led by His Excellency Nana Addo Dankwa Akuffo. The Government has always promised to put in place measures to address the issue of unemployment in the country, and I am happy to inform you that today's groundbreaking and launch of the construction of 16 Public Employment Centres (PECs) across the 16 regions are a manifestation of that promise



KEYNOTE ADDRESS BY HON. IGNATIUS BAFFOUR AWUAH



Since 2017, the Government has implemented many direct interventions aimed at providing job opportunities for the unemployed, particularly the youth, and our records show that a tremendous number of jobs have been created across various sectors.

However, the Ministry of Employment and Labour Relations (MELR) recognizes that in many cases, people are unemployed not because of the absence of job opportunities but rather due to the lack of information about the skills employers are looking for and where they are needed. Many unemployed individuals do not know where their skills are in demand. The availability of accurate information about the dynamics and interactions in the labour market is, therefore, critical for both employers and job seekers to engage, and it is also crucial for the Government to bring efficiency into the labour market and reduce unemployment.

Ladies and Gentlemen, This is why the Government decided, under the Ghana Jobs and Skills Project, to construct 16 new Public Employment Centres and revamp all the existing PECs across the 64 districts of Ghana. The aim is to provide a conducive environment to host the Ghana Labour Market Information System, which is also being developed under the project. These centres will provide an avenue where jobseekers can go to register, access available vacancies, and benefit from job counseling and career development services. The 16 newly constructed PECs are meant to become models for the provision of active labour market services in Ghana.

When completed, jobseekers will have the opportunity to walk in, inquire about existing job vacancies, and discuss issues relating to their career choices. The PECs are envisaged to become a haven for jobseekers across the country, where unemployed individuals can benefit from expert advice and timely information about existing jobs, including jobs in high demand.



Public Employment Centres



KEYNOTE ADDRESS BY HON. IGNATIUS BAFFOUR AWUAH



Nananom, Invited Guests, It is our hope that our people will take advantage of this facility and the labour market services that will be provided to develop their careers and acquire the requisite skills needed in the labour market. This is essential for their personal development and for the future prosperity of our nation. This initiative is indeed a sustainable strategy for the Government to address the unemployment issue in the long run.

Let us all play our part - students, teachers, trainers, jobseekers, policymakers, development partners, and community leaders - to make this initiative a success.

In the case of Kenyasi, this facility is crucial, considering the mining activities in the area. As new commercial activities emerge, it is important to ensure that the requisite skill sets are developed to meet the demands of employers. This is necessary so that we can make optimal use of the human resource potential in the district and the country at large.

Ladies and Gentlemen, The labour market holds so much potential, and it is our duty to nurture it and put it to maximum use.

We can only achieve this when we are equipped with the right information to make informed decisions.

On this note, I declare the construction of the 16 PECs, including the one in Kenyasi, duly launched.

Thank you all for your attention and participation.

Medaase!



EXCERPT ON PUBLIC EMPLOYMENT CENTRES (PECs)

Public Employment Centres (PECs), established by the Labour Act, 2003, provide the public with frontline labour market services, including job matching, job placement, counseling, provision and collection of labour market statistics and information, labour inspections, and processing workmen's compensation issues, among other labour-related services.

Currently, Ghana has 64 existing PECs under the Ministry of Employment and Labour Relations' (MELR) supervision, operating as district offices of the Labour Department (LD). However, due to deterioration, many of the existing PECs are currently in deplorable conditions, hindering their ability to offer valuable services to job seekers and employers alike.

Under subcomponent 3.2 of the World Bank funded Ghana Jobs and Skills Project, the MELR has identified the urgent need to refurbish and construct new PECs. The technical assessment criteria were meticulously prepared, considering factors such as geographical and regional inclusion and coverage, the economic and political significance of districts and municipalities in creating job opportunities, the concentration of youth populations in the areas, and the extent of deterioration of existing PEC infrastructure.

The final selection of sixteen (16) Municipalities/Districts from each region was based on their overall strategic roles in



delivering labour market services. The selected locations include areas such as Kenyasi in the Ahafo Region, Twifo Hemang in the Central Region, Amasaman in the Greater Accra Region among others.

The components of these new model PECs have been carefully designed to enhance their functionality and effectiveness. Each facility will include essential sections like the entrance terrace, reception and waiting area, offices, counseling rooms, meeting room, general office, records room, kitchenette, washrooms, and car park. The physical refurbishment and construction of PECs is planned, together with capacity development of staff in these centers, to provide job connection services to job seekers and employers with the overall objective of enhancing job creation and skills development.



Public Employment Centres

The provision of new PECs is expected to play a significant role in improving Ghana's labour market system. The fully functional centers will not only facilitate job matching and placement services but also serve as primary points of contact for employment and labour-related matters at the local levels. Moreover, these PECs will be crucial in delivering vital labour market information through the Ghana Labour Market Information System (GLMIS), an automated web-based portal accessible to employers and job seekers across the country.

By promoting linkages to other labour market and skills development institutions and programs, the new PECs will contribute to creating a well-coordinated and efficient labour market ecosystem in Ghana. Additionally, the capacity development of staff in these centers will further enhance their ability to provide comprehensive and valuable services to the public.

Overall, the provision of new PECs under the GJSP signifies a bold step towards strengthening Ghana's labour market infrastructure. With their strategic locations, modern facilities, and enhanced services, these PECs are set to play a crucial role in fostering sustainable employment and contributing to the overall economic development of the country.



TECHNICAL ASSESSMENT CRITERIA FOR THE SELECTION OF PECs

The preparation of the technical assessment criteria was guided by the Government of Ghana (GoG) and World Bank (WB) processes and standards. It considered the provisions in the Ghana Jobs and Skills Project Appraisal Document (PAD), the Ghana Jobs and Skills Project Implementation Manual (PIM), the Financing Agreement, and the Environmental and Social Management Framework (ESMF).

The PIM provided broad guidance on the selection criteria of the PECs by the MELR, as outlined below:

1. Geographical and regional inclusion and coverage.
2. Economic and political criteria, e.g., economically active districts and their strategic role in contributing to jobs through project activities.
3. Existence of a high number of youths within the location.
4. Extent of deterioration of PEC and budget required for refurbishment.
5. Environmental and social risk factors anticipated as a result of refurbishment activities.
6. Overall strategic role of the PECs in delivering labour market services.

Based on the broad guidelines above, the following specific criteria were developed as a second level of assessment criteria to narrow down the selection of the sixteen (16) PECs. The selection criteria were threefold. First, 32 (two in each region) PECs were preselected based on their overall strategic roles in delivering labour market services.

The second level involved the evaluation of environmental and social risks and impacts. The third level involved an assessment of parameters required for meeting the project development objective, mainly the overall strategic role of the PECs in delivering labour market services, geographical and regional inclusion/coverage, and economic and political significance of the District/Municipality in contributing to jobs through project activities.

Selected PECs

Based on the key parameters elaborated above, the following Municipalities/Districts qualified:

S/N	REGION	MUNICIPALITY/DISTRICT	TOWN
1	Ahafo Region	Asutifi North District Assembly	Kenyasi
2	Ashanti Region	Asante Akim Central Municipal Assembly	Konongo
3	Bono Region	Sunyani West Municipal Assembly	Odumasi
4	Bono East Region	Atebubu Amantin Municipal Assembly	Atebubu
5	Central Region	Twifo Hemang Lower Denkyira District Assembly	Twifo Hemang
6	Eastern Region	Birim Central Municipal Assembly	Akim Oda
7	Greater Accra Region	Ga West Municipal Assembly	Amasaman
8	Northern Region	Yendi Municipal Assembly	Yendi
9	North East Region	West Mamprusi Municipal Assembly	Walewale
10	Oti Region	Krachi East Municipal Assembly	Dambai
11	Savannah Region	West Gonja Municipal Assembly	Damango
12	Upper East Region	Bolgatanga Municipal Assembly	Bolgatanga
13	Upper West Region	Wa Municipal Assembly	Wa

Selected PECs

Based on the key parameters elaborated above, the following Municipalities/Districts qualified:

S/N	REGION	MUNICIPALITY/DISTRICT	TOWN
14	Western Region	Tarkwa-Nsuaem Municipal Assembly	Tarkwa
15	Western North Region	Bibiani-Anhwiaso-Bekwai Municipal Assembly	Bibiani
16	Volta Region	Hohoe Municipal Assembly	Hohoe

COMPONENTS OF A MODEL PEC

Each PEC will have a total of 320 square meters of floor space for offices, with a grid-tied solar system as a feature. The sub-project components will include the following:

- Entrance Terrace
- Reception and waiting area
- Offices
- Counseling Rooms
- Meeting Room
- General Office
- Records Room
- Kitchenette
- Washrooms
- Car Park



Welcome to Ghana Labour Market Information Systems

Ghana Labor Market is the sum of all collected data from different providers (Public and Private) that could potentially be incorporated in the LMIS



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OVERVIEW OF THE GHANA LABOUR MARKET INFORMATION SYSTEM (GLMIS)



The Ghana Labour Market Information System (GLMIS) is a pivotal initiative introduced by the Ministry of Employment and Labour Relations (MELR) in collaboration with the World Bank under the Ghana Jobs and Skills Project (GJSP). Designed as an automated, decentralized, and integrated web-based portal, the GLMIS serves as a comprehensive platform for the collection, processing, evaluation, and dissemination of labour market information.

The main objective of the GLMIS is to address the challenges in the labour market by providing stakeholders, especially job seekers and employers, with easy access to reliable and up-to-date labour market data. The system aims to bridge the information gap between job seekers and employers, leading to better job matching and increased employment opportunities.

Key features of the GLMIS include front-end and back-end access, tailored to meet the needs of different users. Job seekers can access job listings, vacancies, and career counseling services, while employers can post job openings and search for suitable candidates. Additionally, the system provides labour market statistics, trends, and analysis to inform policymakers, researchers, and institutions about the current state of the labour market and its future outlook.

By promoting transparency and efficiency in the labour market, the GLMIS contributes to the overall improvement of Ghana's labour market system. The system also facilitates evidence-based decision-making, enabling the MELR to develop effective policies and interventions to tackle issues related to unemployment and job creation.

As a key component of the Ghana Jobs and Skills Project, the GLMIS complements the physical refurbishment and capacity development of Public Employment Centres (PECs) to deliver enhanced labour market services to the public. The integration of the GLMIS with the revitalized PECs creates a robust labour market ecosystem, fostering productive linkages between various labour market and skills development institutions and programs.

Ultimately, the Ghana Labour Market Information System plays a crucial role in empowering job seekers, employers, and policymakers alike, by providing a reliable and accessible platform for labour market information and facilitating the path towards a more prosperous and inclusive labour market in Ghana.



Public Employment Centres



FRONT VIEW OF THE PUBLIC EMPLOYMENT CENTRE



Public Employment Centres



SIDE VIEW OF THE PUBLIC EMPLOYMENT CENTRE



Public Employment Centres



ROOM SECTIONS VIEW OF THE PUBLIC EMPLOYMENT CENTRE





UPPER VIEW OF THE PUBLIC EMPLOYMENT CENTRE





ARE YOU UNHAPPY WITH ANY OF OUR CONSTRUCTION ACTIVITIES?

FOLLOW THESE SIMPLE STEPS TO LODGE YOUR COMPLAINT

How to complain



CALL TOLL FREE
0800-600-300
0800-600-400

OR



BY LETTER
P.O.Box MB 86,
Ministries - Accra

OR



THROUGH EMAIL
callcentre@mnel.gov.gh

OR



IN PERSON

Making your complaint



**TO THE
CONTRACTOR**



AT MELR / LD



AT PCU / GJSP

CAUTION!
DO NOT FORGET
TO COLLECT YOUR
UNIQUE
CASE
NUMBER

ABBREVIATIONS!
MELR = MINISTRY OF
EMPLOYMENT AND
LABOUR RELATIONS
LD= LABOUR
DEPARTMENT
PCU= PROJECT
COORDINATING UNIT
GJSP= GHANA JOBS
AND SKILLS PROJECT

**GRIEVANCE REDRESS MECHANISM (GRM)
CONSTRUCTION OF LABOUR
DEPARTMENT HEAD OFFICE BUILDING**

**Getting a
resolution**

**CONTRACTOR
STEP 01**

WAIT
A WAITING PERIOD OF A
MAXIMUM OF FIVE (5)
WORKING DAYS

**IF UNRESOLVED AFTER 5 DAYS,
PROCEED TO STEP 2**

**MELR / LD
STEP 02**

WAIT
A WAITING PERIOD OF A
MAXIMUM OF FOURTEEN (14)
WORKING DAYS

**IF UNRESOLVED AFTER 14 DAYS,
PROCEED TO STEP 3**

**PCU / GJSP
STEP 03**

WAIT
A WAITING PERIOD OF A
MAXIMUM OF TWENTY ONE
(21) WORKING DAYS



**Are you SATISFIED?
If not, TAKE LEGAL ACTION!**

For more info visit our website: www.mnel.gov.gh



Ministry of Employment
and Labour Relations



THE WORLD BANK

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